



05/01/2020

Re: Bethel Park, Cabell Midland, Cranberry, Fredericksburg, Lancaster County, Manassas, Middleburg Heights, Newark, Peters Township, South Hills

Dear Residents, Families, and Friends,

As the country continues to progress through the coronavirus (COVID-19) pandemic, we are continuing to adapt to provide a comfortable environment while attempting to limit the spread of the virus.

As of 4/30/2020, I am pleased to report that there are no active, confirmed or presumptive positive resident or employee cases of COVID-19 within your loved ones' Paramount Senior Living community. In total, Paramount operates 12 campuses, two of which have confirmed cases.

In April, in an effort to safeguard against outside exposure to COVID-19, we prohibited families from dropping off food and beverages for residents. As we enter May, we will be relaxing this restriction and allowing families to deliver goods to the building during the weekdays, Monday through Friday, (beginning Monday, May 4th) from 10am-2pm. Please be advised, family members will not be permitted to enter the facility and should wear a facial covering if they choose to drop items off.. Please leave the goods at the main entrance in a medium sized box/container labeled with your loved one's room number. We have implemented a staging procedure of items and disinfection protocol of containers as a way to minimize the risk of transmission, so we ask for your patience in our delivery of these items to the residents. As a result, we are discouraging families from bringing goods that require refrigeration to residents. Once again, this is an effort to decrease the amount of possible exposures for your specific loved and all other residents.

We continue to thank and praise our incredible employees for their unwavering dedication to provide care and comfort to our residents. We are kicking off our Merry Month of May campaign, which includes various incentives for staff on a weekly basis. We have had families ask how they can contribute to supporting our staff during this difficult time; if you or someone in your family is interested in doing so, please contact the Executive Director by email or phone. Please resist the urge to approach our employees if you see them in passing while on location.

Visitation of families and non-medically necessary personnel will continue to be restricted in all Paramount Senior Living campuses. We are following federal and state government guidelines with respect to this policy and will communicate further once additional information becomes available.

We appreciate your cooperation and communication as all of us continue to battle COVID-19. If you have further questions, please reach out to your Executive Director.

-Paramount Senior Living