



4/20/2020

Re: Cabell Midland, Cranberry, Fredericksburg, Lancaster County, Manassas, Middleburg Heights, Newark, Peters Township, South Hills, Westerville

Dear Residents, Families, and Friends,

As the country continues to progress through the coronavirus (COVID-19) pandemic, we are continuing to adapt to provide a comfortable environment while attempting to limit the spread of the virus.

As of 4/20/2020, I am pleased to report that there continue to be no confirmed resident or employee cases of COVID-19 within your loved ones' Paramount Senior Living community. In total, Paramount operates 12 campuses and, to date, only one has a confirmed resident case.

Our operational changes over the past few weeks have been centered around minimizing the risk for our beloved seniors by requiring all staff to wear face coverings at all times. Further, our precautionary measure of temporarily restricting residents to their rooms unless they are participating in a small group activity continues to be vitally important in our efforts to withstand transmission of the virus during the current peak that several geographic regions are experiencing.

We continue to thank and praise our incredible employees for their unwavering dedication to provide care and comfort to our residents. We have implemented and are continuing to introduce incentives for staff to show our appreciation for their tireless work during this unprecedented time.

Visitation of families and non-medically necessary personnel will continue to be restricted in all Paramount Senior Living campuses. We are following federal and state government guidelines with respect to this policy and will communicate further once additional information becomes available.

We appreciate your cooperation and communication as all of us continue to battle COVID-19. If you have further questions, please reach out to your Executive Director.

Sincerely,