



As many of you are aware, there has been a lot of information on the news about the spread of COVID-19 (Coronavirus) and confirmed cases in most states. We know that you may be concerned about the spread of the COVID-19 virus and how it may impact us here at our Paramount Senior Living communities. Ensuring residents are cared for in a safe and healthy environment is our greatest concern. The Centers for Disease Control (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our community. However, we need your help in battling COVID-19. Below are some examples of how you can help protect residents, as well as prevent the spread throughout the community.

At this time, we are limiting visitors to all of our Paramount facilities. “Limiting” means only permitting visitation for external providers based on medical necessity or for families whose loved ones are actively dying. This will be strictly enforced. It’s also required that every visitor be properly screened (including taking visitors’ temperature) and sign into a log at the main entry point of the community.

We understand that connecting with loved ones is incredibly important. Through our Activities program, we will be supporting a variety of other ways you might consider connecting with your family, including: telephone, Skype, email, text, FaceTime etc. We have started and will continue to educate our employees on the signs and symptoms, as we are asking for everyone’s help in monitoring internally. There have been flyers/signs posted throughout the community as well as hand sanitizer stations at main entry and throughout the building. In addition, our community will be disinfecting surfaces and other high touch points frequently as our goal is to minimize the risk to our residents.

Our Paramount Senior Living communities are following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns, gloves, and other Personal Protective Equipment (PPE) when interacting with residents who are exhibiting symptoms. We also are following CDC recommendations as they are updated. In addition, our community is in close contact with the local and state health department and are following their guidance. We are posting signs on our entry doors to notify visitors of the symptoms of COVID-19 with a statement that visitation is limited to necessity only, i.e. medically necessary or actively dying residents.

Should you have any questions, please feel free to contact your Paramount Senior Living community and speak with the Executive Director or the Resident Care Manager.

For additional information, you can visit one or all of the following:

CDC’s coronavirus disease [information page \(https://www.cdc.gov/coronavirus/2019ncov/index.html\)](https://www.cdc.gov/coronavirus/2019ncov/index.html)

We thank you for your consideration and cooperation at this time. Our residents’ health and well-being is our top priority.

Sincerely,

Stephanie Corbett
Corporate Director, Human Resources